

# Ruijie Cloud APP CookBook

# Cookbook



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# Preface

## Intended Audience

This document is intended for:

- Network engineers
- Technical support and servicing engineers
- Network administrators

## **Technical Support**

• The official website of Ruijie Reyee: <u>https://www.ruijienetworks.com/products/reyee</u>

## Conventions

## 1. GUI Symbols

Interface symbol	Description	Example
Boldface	<ol> <li>Button names</li> <li>Window names, tab name, field name and menu items</li> <li>Link</li> </ol>	<ol> <li>Click OK.</li> <li>Select Config Wizard.</li> <li>Click the Download File link.</li> </ol>
>	Multi-level menus items	Select System > Time.

## 2. Signs

This document also uses signs to indicate some important points during the operation. The meanings of these signs are as follows:

### 🕕 Warning

An alert that calls attention to important rules and information that if not understood or followed can result in data loss or equipment damage.



An alert that calls attention to essential information that if not understood or followed can result in function failure or performance degradation.

### Instruction

An alert that contains additional or supplementary information that if not understood or followed will not lead to serious consequences.



An alert that contains a description of product or version support.

## 3. Instruction

This manual is used to guide users to understand the product, install the product, and complete the configuration.

- The example of the port type may be different from the actual situation. Please proceed with configuration according to the port type supported by the product.
- The example of display information may contain the content of other product series (such as model and description). Please refer to the actual display information.
- The routers and router product icons involved in this manual represent common routers and layer-3 switches running routing protocols.

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# 1 Overview

## 1.1 Introduction

## 1.1.1 Ruijie Cloud APP

Ruijie cloud is the official application of Ruijie which can manage your devices more conveniently, such as checking how many devices are connected to your network, setting up different rules for the devices' Internet access.

Ruijie cloud is a powerful tool that allows you to quickly deploy your wireless network in only 1minute by scanning the QR code on devices. You can easily add devices, set WiFi and monitor the networks status, topology and alarm.

**Product:** It displays all major products of Ruijie, including AP, Switch and gateway. You can quickly select the needed models based on the key feature of products.

Voice of partner: You can keep up with our latest news and success cases.

**Tool**: Here we release many new and convenient tools, FAQ, Tutorial and Inspection for helping you acquire WiFi deployment and troubleshooting skills.

# **2** Upgrade and Maintenance

# 2.1 Logging in

Step 1 Install the APP by scanning the QR code, and log in to the Ruijie Cloud account



Step 2 Add a router and create the network

# 2.2 Configuring Password

For the project safety, the management password should:

- 1. has at least 8 characters
- 2. contains lower case letters, capital letters, numbers, and special characters
- 3. not contain "admin"
- 4. not contain spaces or question marks

11:13 🕫	uli 🗢 🛙	<b>4</b> ),
<	Edit Password	
Managemen	t Password	~~~~
Device Passy project safet has at lea contains upperca number special can not c can not c	word (used for the eWeb system). For y, please ensure the password: st 8 characters 3 of these character types: se letters: abcd ase letters: ABCD s: 0123 characters: <=>[]@#\$*(). ontain "admin" ontain spaces or question marks	
	Save	

## 2.3 Upgrading

Check whether all devices are running the latest versions. You can update devices to the latest versions with one click.



## 2.4 Monitor

## 2.4.1 Network management

Network management display the network list and network details.



My: Click it to check all the projects under the account.

Shared: Click it to check all the projects shared to the account.

## 2.4.2 Network overview

**Overview** displays the statistics of APs, switches, gateways and clients.

10:07 🛪	,			<b>1 </b> 4G	<b>.</b> ,
<	Re	yeeNetwo	rk_01	Q	Ç
Office	Basic Enabled	CCTV 1 services en	abled	Smart Flov Disab	v Cont
	Project Stat Excellent	us >	U 3	otime d 13 h	
Online Dev Offline Dev	ices: 3 ices: 0	Internet		Topology	, >
		EG105G-P ES209GC-P ES209GC-P RAP1200(E)		Camera Detect Ca	> mera
Wi-Fi U: Clients 1- 0.8- 0.6-	ser Experie	nce	ent	Good 🦰 P	oor
Tool Kit	_				

Project status and Uptime: Display the project status and uptime.

Topology: Click it to check the actual topology of network.

Camera: Click it to detect the camera under the network.

Wi-Fi User Experience: Displays the Wi-Fi user experience: excellent, good, poor.

10:07 -	1		<b></b> 4G 🔳 )			
<	Reyee	Network_01	Q 0			
Office	Basic Enabled 1 s	CCTV ervices enabled	Smart Flow Cont Disabled			
Egress Mbps 0.01 0.008 0.004 0.004 0.002 0 10:100	Egress Bandwidth Change Bandwidth Threshold 1Mbps 					
WLAN su	ibnet (1) :					
testss • 192.10 • VLAN	<b>id</b> 58.110.1/24 1		+ Add			
Wired su	bnet (1) :					
VLAN • 192.10 • VLAN	<b>1</b> 68.110.1/24 1		+ Add			
Loop P	revention		Enabled >			
Tool Kit						
Tool Kit						

Egress Bandwidth: Displays the egress traffic in past 24 hours.

Network planning: Displays the WLAN and wired subnet.

Loop Prevention: Click to enable the loop prevention.

## 2.4.3 Topology

Topology displays the network topology and device status, and you also can download the project report.



## 2.4.4 Device Info

## 2.4.4.1 Gateway

Click the device to check the details.



**Device info:** Display the gateway info details including device status, MAC, IP, Firmware Version, SN and online clients. **WAN Speed:** Display the uplink/downlink speed of WAN.

**PoE Power:** Display the current PoE power including the used and the available power.

Port info: Display the port status, IP address and power.

10:41 🕇		•11 4G 🔲 '
C Unna Uplink Downli	amed Gateway	Available
Port	I3 WAN	() Help
WAN Speed (Mbps)   wan: 10.0	00 40.000	
Port	Status	Power (W)
LAN0 192.168.110.1	1000M	0.0
LAN1 —	Disabled	0.0
LAN2 —	Disabled	0.0
LAN3 —	Disabled	0.0
WAN 172.26.6.162	1000M	-
Monitor		>
Device Log		>
O Delete		2
Ċ		20
Reboot		eWeb

Monitor: Monitor the device status.

Device Log: Display the device log.



System Status: Display the current memory usage, CPU usage and Flash usage.

**Connectivity:** Display the connectivity between the gateway and Ruijie Cloud.

10:41 🕇	••••• 4G
<	Device Log
Device Log	
2022-04-08 15:55	Upgrade
Device version from Re 1.56.1325	eyeeOS 1.55.1914 to version ReyeeOS
2022-04-07 21:12	Online/Offline
Device First connect to	Cloud or Cloud address change
2022-04-07 21:08	Online/Offline
Device goes online for	the first time
2022-04-07 20:47	Online/Offline
Device goes online for	the first time
2022-04-07 11:29	Online/Offline
Device goes online for	the first time
2022-04-07 10:34	Online/Offline
Device goes online for	the first time
_	

**Device Log:** Display the upgrade and system log of gateway.



## Reboot: Click it to reboot the gateway.

eWeb: Copy the link to access to the device's eWeb.

## 2.4.4.2 Switch

Click the device to check the details.

10:45 <b>-</b>			📲 4G 🔳			
<	Unnamed S	Switch	<u> </u>			
ES209GC-P Online MAC: ecb9.70e4.29b5 IP: 192.168.110.44 Firmware Version: ESW_1.0(1)B1P3,Release(07200415) SN: CAQC1GF024240						
Uplink Po	rt Speed(Mbps)	PoE Por	wer (W)			
<b>0.000</b> Uplink	0.002 Downlink	NaN <sup>Used</sup>	NaN Available			
Alarm Recor	d		>			
Port (9 ports)	3 4 5	6 7	<ul> <li>Help</li> <li>8 9</li> <li>1</li> &lt;</ul>			
Name	Status Uplink (Mbps)	Power (W)	Action			
PortGi1 No Memo	Disabled 0	0.0	Reboot   More			
PortGi2 Uplink port	1000M 0.000	0.0	Reboot <b>  More</b>			
PortGi3 No Memo	Disabled 0	0.0	Reboot   More			
PortGi4 No Memo	Disabled 0	0.0	Reboot   More			

Device info: Display the gateway info details including device status, MAC, IP, Firmware Version and SN.

Uplink Speed: Display the uplink/downlink speed of uplink port.

**PoE Power:** Display the current PoE power including the used and available power.

Alarm Record: Click it to display the alarm record of gateway.

**Port info:** Display the port status, IP address and power.

10:45 🕇				<b>1 </b> 4G	•
<	Unnar	med S	witch	Ø	C
PortGi3 No Memo	Disabled	0	0.0	Reboot	More
PortGi4 No Memo	Disabled	0	0.0	Reboot	More
PortGi5 No Memo	Disabled	0	0.0	Reboot	More
	View	More			
	Settings				>
1 Long-	-distance Tran	smissio	on		$\geq$
🧷 Set C	onnected Dev	ice			×
Loop Detect	Prevention ts and prevents	loops at	Itomatically		С
G Cable	Test				>
Monit	or				>
E Devic	e Log				$\geq$
<ul> <li>Delete</li> </ul>	e				>
U Rebo	ot		_		

10:46 <b>-</b>						11 4G 🔳
< Device Monito			onitor			
Conr	nectivity				Last 2	4 Hours ~
10:00	14:00	17:00	21:00	00:00	03:00	07:00
		_				

**Connectivity:** Display the connectivity between the switch and Ruijie Cloud.



10:46 <del>1</del>	,			<b>11</b> 4G		
<	Unnar	med Sv	witch	Ø	C	
PortGi3 No Memo	Disabled	0	0.0	Reboot	More	
PortGi4 No Memo	Disabled	0	0.0	Reboot	More	
PortGi5 No Memo	Disabled	0	0.0	Reboot	More	
	View	More				
-						
		Tip				
11	Are you sure you want to reboot the device? It takes about 30 seconds.					
0	Cancel		OK		2	
Detects and prevents loops automatically.					C	
G Cable Test					2	
() Mon	itor				8	
Dev	ice Log				>	
⊖ Dele	ete				2	
U Reb	oot					

Reboot: Click it to reboot the gateway which may take about 30 seconds.

10:46 7		util 4G 🔲		
<	VLAN Settings	VLAN ID		
VLAN Settings Inst	ruction			
VLAN Settings				
VLAN ID Interface No. Type : Ac Selected PortsPort 4 Occupied by MG	Aggregate Interfi Aujjie Device Ccess Type : Trunk (No Memo) MT VLAN	ace No.		
		7 :		
Port Type(1 port is selected)     Select all ports of VLAN 1       Access     Trunk				
VLAN(1~4094)				
1				
Note: At most 16 VLANs can be configured.				
-				

Port Type: Click it to select the port type: Access or Trunk.

VLAN: Enter the VLAN ID for the port.



**Long-distance Transmission:** After long-distance data transmission is enabled, the transmission and speed of port will be changed to full-duplex/10Mbps.



Set connected Device: Select a port of switch and set the downlink device of the port.

10:48 🕇		•••• 4G			
<	Cable Test				
Cable Test: If the downlink device/client goes offline or runs at a low speed, please check the cable connection with each interface.					
Port 1 Cable		🔆 Testing			
Port 3 Cable		Testing			
Port 4 Cable		Testing			
Port 5 Cable		Testing			
Port 6 Cable		Testing			
Port 7 Cable	57s	Testing			
Port 8 Cable	LOADING	Testing			
Port 9 Cable		Testing			

**Cable Test:** If the downlink device/client goes offline of running at a low speed, check the cable connection with every interface.

# **3** Getting Started

3.1 Quick Provisioning

## 3.1.1 Quick provisioning with Reyee devices

Step 1 Power on all the devices, the SON network will be created successfully.



Step 2 Click Start to create the project.



Step 3 Select Settings > WLAN on your phone, and connect to the default SSID "@Reyee-sXXXX".



#### Note:

If there is only one AP in the network, please connect to the Wi-Fi with the name starting with "@Ruijie-sxxxx".

Step 4 After connect to the Wi-Fi, the devices will be detected in the network.



## Step 5 Configure the project name, management password and scenario.

11:27 <i>ㅋ</i> 내 주 👀				
< Basic Config				
Project Config Internet Config Wi-Fi Config				
Project Name *				
test				
Management Password *				
<ul> <li>For project safety, please ensure the password:</li> <li>◇ has at least 8 characters</li> <li>◇ contains 3 of these character types: <ul> <li>lowercase letters: abcd</li> <li>uppercase letters: ABCD</li> <li>numbers: 0123</li> <li>special characters: &lt;=&gt;[]!@#\$*().</li> <li>◇ can not contain "admin"</li> <li>◇ can not contain spaces or question marks</li> </ul> </li> </ul>				
Scenario * Hotel >				
Next				

Step 6 Configure the uplink settings, select the internet connection mode of WAN.



Step 7 Configure the SSID, password and country code.

11:27 🕫		ııl ≎ ⊮)	
K Ba	Basic Config		
Project Config Inte	ernet Config	Wi-Fi Config	
Name/SSID *			
test			
Open			
Password *		**	
Radio Country/Region C	ode *		
Malaysia		>	
Tip: Please select your cou	ntry or region.		
	Save		

Step 8 Display all detected devices on the topology.



## 3.1.2 Quick provisioning with non-Reyee devices

Step 1 Click Create a Project and click Scan QR-code.


Step 2 Scan the QR-Code behind the device



Step 3 You also can add device by manually enter.



Step 4 Configure the project name, management password, SSID and scenario.

11:28 🔊	.u ? 🕅		
<	Add Project		
Add Devic	e: G1QH6WX000534		
* Type	O Cloud O AC + Fit AP		
Project Name	3*		
Testkk			
Management	Password *		
Ruijie123.			
Note: if the device has been configured before, the management password should be configured the same with the device password.			
SSID *	Testkk		
Open			
* Scenario	Restaurant >		
	ок		

# **4** Tool Kit

# **Cloud mode**

11:02 🕇			<b>!</b>   4G 🔳
<	ReyeeNe	twork_01	QG
Tool Kit			
Тооі			
(,		8	8
Wi-Fi Mgmt	Monitor	Roaming Optimization	Optimize
Ð	Q	Û	ಂಗ್ಧೆ
Add Device	Diagnose	Update	Share
On-site	(la	U	On-site
Speed Test	Inspect	Reboot	Restore
Settings			
æ	С		
Device	Project Name	Report	
Advanced			
New		<u>ılı.</u>	<b>A</b>
App Block	WAN Config	Smart Flow Control	Alarm On/Off
		G	G

On-site mode



# 4.1 Wi-Fi Mgmt

# **Application Scenario**

You can configure the SSID/password by choosing it as the hide Wi-Fi or Wi-Fi6.

# Procedure

Configure the Wi-Fi

11:02 🕇	•••• 4G		
<	Wi-Fi Config		
Name/SSID	Enter SSID		
Password	8 characters at least		
Open			
	Advanced Settings 🗸		
<ul> <li>2.4G</li> <li>✓ The 2.4 GHz band provides a larger coverage area and is better at penetrating solid objects, but it transmits data at slower speeds.</li> <li>✓ 5G</li> <li>✓ The 5 GHz band provides less coverage but transmits data at faster speeds.</li> </ul>			
Hidden			
5G-Prior Access Detect clients capable of 5 GHz operation and steer them to that frequency.			
Enable Wi-Fi6 Only take effect on Reyee devices that support Wi- Fi6			
VLAN ID	1 ③		
	Save		

**SSID:** Enter the SSID for 2.4G and 5G.

Hide SSID: The SSID is hidden and must be manually entered.

Password: Enter the password of the SSID.

5G-Prior Access: Detect clients capable of 45GHz operation and steer them to that frequency.

Enable Wi-Fi 6: 802.11ax High-Speed Wireless Connectivity.

WLAN ID: Enter the WLAN ID of SSID.

# 4.2 Monitor

#### **Application Scenario**

You can check the network monitor information.

Procedure

11:02 🔊	•••• 4G 🗩
< Networ	k Monitor
Network Info	Current ~
Active Clients 0	Online Clients 0
Uplink Speed 0.04Mbps	Downlink Speed 0.01Mbps
Device Info 3 DEVICES	Online Devices  Offline Devices  Offline Devices
Wi-Fi Client Summary Clients 11:10 14:40 18:10 21:4 Or Associated Client	Last 24 Hours ~
Traffic Summary Traffic (MB) 1.00 0.75 0.50 0.25	Last 24 Hours 💙

Network Info: Display the network information including Active clients, Online clients, Uplink/down speed.

Device Info: Display the numbers of online and offline devices.

Wi-Fi Client Summary: Display the Wi-Fi client's number in past 24 hours.

Traffic Summary: Display the traffic in past 24 hours.

# 4.3 Roaming Optimization

#### **Application Scenario**

Configure proper signal coverage for APs in the same location or of the same type for better roaming.

#### Procedure

Steps:

Step 1 Click start to configure the roaming optimization.



Step 2 Select the scenario for Roaming optimization.

11:03 7		<b>. 1</b> 4G	; <b>—</b> ),
< Roam	ing Optimizatio	'n	
Select Scenario	Group APs	Configure Coverage	
Please select a scena	rio.:		
Home/Villa Small room (bedroom or	kitchen) and big ro	om (living ro	om)
Storage Stall (tea room), rack and	d open office		0
Office Stall (tea room) and ope	n office		$\bigcirc$
Hotel Restaurant, meeting room	m and guest room		$\bigcirc$
	Next		

**Step 3** You can select the group type and add APs to corresponding groups for better optimization.



Step 4 Drag the slider to adjust RSSI according to the actual situation.

11:03 🕇			<b>•11</b> 4G	<b>•</b> ,
<	Roam	ning Optim	ization	
• -		- • -	•	
Select Scen	ario	Group APs	Configure Coverage	
Drag the slider to	o adjust	RSSI accord	ling to the actual situ	ation.
Small room Bedroom, kitche	n, dinin	g room, etc.		1AP
RSSI				
One AP for multiple rooms (2 walls)				
One AP for multiple rooms (1 wall)				
One AP for one room				
Big room Living room, etc.		Та	p here to select the A	AP >
		$\langle \cdot \rangle$		
		Save		
	_		_	

# 4.4 Optimize

### **Application Scenario**

Optimize the channel and the power of APs in the project with one-click, so as to reduce the interference of wireless channels and improve the user experience.

### Procedure

Step 1 Click start to start the Wi-Fi optimization.

11	1:05 -7 ••• 4G	<b>•</b> ,
<	Wi-Fi Optimization	?
	Before       After         1       1       2.46       1       6       1       0	
	Start	

Step 2 Click start to enable the Wi-Fi optimization, you are advised to run it in the non-peak hours.

11:05	1	4G 🔳
<	Wi-Fi Optimization	?
Dur inte non	ing the optimization, the Wi-Fi may be crupted, so you are advised to run it in t i-peak hours.	he
	0 10min Online Clients Optimization Time	
	Start	
© Sc	hedule Disab	led >

**Step 3** Select the Wi-Fi optimization schedule which is automatically enable at the fixed period repeatedly during non-peak hours.



# 4.5 Add Device

### **Application Scenario**

Add the device to the project.

### Procedure

Scan the QR-code of device.



<	Add De	vice
Type*	АР	
Model*	RAP2260	(E)
SN*	G1QH6V	
MAC*	ECB	
Name		
	ОК	
		<u>i</u>
(Decord)	bhA of	Manually Enter

Select the device type and add the SN by manual.

11:05 🕇		•••• 4G
<	Add Device	
Type*	АР	•
SN*		
Name		
	OK	
Scan to	Add	Manually Enter

# 4.6 Diagnose

### **Application Scenario**

You can diagnose the network and the connected devices.

#### Procedure

Steps:

Step 1 Click the Diagnose to diagnose the network which takes about 3 minutes

Step 2 Check the Diagnose result



# 4.7 Share

### **Application Scenario**

Share and manage the network with others. You can configure the network permission of receiver.

### Procedure

Step 1: Click the start to share the network with others.



Step 2: Select the permission: Read&Write or Read-only.



Step 3: Click Copy and share to others



# 4.8 Speed Test

### **Application Scenario**

You can test the download/upload speed of the current network.

### Procedure

Connect to the Wi-Fi, click Speed Text to do the speed test





**RSSI:** Display the signal strength of the Wi-Fi.

**Connection Type:** Display the band the current user which is connected to.

**ISP:** Display the ISP which the current user is connected to.

Download Speed: Display the current user download speed.

Upload Speed: Display the current user upload speed.

Video Speed: Display the loading speed for video.

Game Speed: Display the average latency for the current user.



# 4.9 Inspect

### **Application Scenario**

You can inspect the network status.

#### Procedure

Step 1 Click Start to do the inspection. The inspection takes about 2 minutes without influencing the network.



Step 2 Check the inspection status.

11:20 🕫		.ıl ? ⊮
<	Inspect	
	Succeeded~ 2022-04-11 11:17:11	
Link Status		
Port flow moni	itoring	🔗 Normal
Port negotiatio	on rate and duplex test	🥑 Normal
Layer 2 and 3	3 Connectivity	
Address pool a	and VLAN test	🤡 Normal

Step 3 After generating the report, you can share or export to others

11:19 🕶		? ⊮
<	Result	
	Succeeded~	
The report The networl	has been generated suc k can be handed over to t	cessfully. the client.
	View Report	
	Back	

<	Report				
1.1 Introduction					
2. Configuratio	'n				
2.1 OfficeServic	0				
2.1.1 Wired Netwo	ork				
Wired Network	B	P Range	VLAN	IP Assi	gnment
VLAN 1	192.1	68.110.1/24	1	DH	CP
VLAN 233	192,1	68.110.1/24	233	DHCP	
.1.2 Wireless Ne	twork				
Wireless Network	SSID	Paseword	IP Range	VLAN I	P Assignment
VLAN 1	testssid		192.168.110.1/24	1	DHCP
.1.3Office Applic	ation				
Name			Description		
Loss Draugation	Prevent	Prevent managed exitches from causion loops on the port due to hub or mis-connection			
Loop Prevenuori	1 IDADIN I		mont carefully works on one bo	er ober to mob or h	
Smart Flow Contro 2.2 Inspection F	Result	Lin	it the network speed of clients	flexibly.	
Smart Flow Contro .2 Inspection F	tesult	Lin	n the network goed of clients	flexibly.	
Smart Flow Control	tesult	Lin	At the network speed of clients	Beskly	Result
Smart Flow Control 2.2 Inspection F vysetNetwork_01 Pn Lin	a Alesult Dject Report Type	Lin	At the network speed of clients the network speed of clients Description Pert flow monitori	ng	Result
Smart Flow Control 2.2 Inspection F yeeNetwork_01 Pn Lin	d d clesuit cject Report Type & Status	Lin	the network speed of clients the network speed of clients the network speed of clients Description Port flow monitori Port flow monitori Port negotiation rate and	ng dupies test	Result Pass Pass
Smart Flow Control 2 Inspection R yeeKetwork_01 Pn Lin	a a a a a a a a a a a a a a		the network speed of clients the network speed of clients the network speed of clients Description Port flow monitori Port flow monitori Port negotiation rate and Address pool and VU	ng duplex test Witest	Result Pass Pass Pass
Smart Flow Control 2 Inspection R yeekletwork_01 Pn Layer 2 an	a connectivity	Lin	the network speed of clients the network speed of clients the network speed of clients Description Port flow monitor Port flow monitor Port regorization rate and Address pool and VL	ng duplex test NN test	Recut Pass Pass Pass
Smart Flow Control 2.2 Inspection F 2.2	a connectivity		the network speed of clients Description Port flow monitor Port flow monitor Port flow monitor Port negotiation rate and Address pool and VL	ng dupies test NV test	Result Pass Pass Pass
Smart Flow Control Smart Flow Control 2.2 Inspection Flow States of the states of the	a cesuit a cesuit a status a Status d 3 Connectivity codel		the network speed of clients     the network speed of clients     the network speed of clients     Description     Port flow monitor Port negotiation rate and     Address pool and VL      Description	ng duplex test	Result Pass Pass Pass Quantity
Smart Flow Control 2:2 Inspection F 2:2 Inspection F 2:2 Inspection F 3:2 Inspection F 4:2	a cesuit cesuit a connectivity d 3 Connectivity d 3 Connectivity codel S200 9-Port Cit	Lim	the network speed of clients     the network speed of clients     the network speed of clients     Description     Port flow monitor     Port negotiation rate and     Address pool and VL     Description     E satch, 9 Cogate R484 Previous	ng guplex test W test	Result Pass Pass Pass Pass
Interferences of the second se	a connectivity d 3 Connectivity local S200 S-Port CL S200 S-Port CL	Lim paktrust Brinart PC	the network speed of clients     the network speed of clients     the network speed of clients     Description     Port flow monitor     Port negotiation rate and     Address pool and VL     Description     E satch, 9 Gupter R45P Per     Poet power budget, Deskey 5	ng g uplex test w including 8 PoB Keel Case	Pass Pass Pass Quantity 1

# 4.10 Restore

# **Application Scenario**

You can restore all the devices to factory settings.

### Procedure



# 4.11 Project Name

# **Application Scenario**

You can restore all the devices to factory settings.

# Procedure



# 4.12 App Block

### **Application Scenario**

You can restore all devices to factory settings.

### Procedure

Step 1 Create the APP Block, select the IP address group and block period.

11:14 🕫		.ul ? 🚱
<	App Block	
Remarks	Test	
IP Address	Group	
All Addresse	Custom	
Blocked Ap Not configured	plication	>
Block Perio	d	
Weekday	Weekend	All
	Save	

Step 2 Select the applications you want to block.



Step 3 Save the configuration of App Block, then you can try to test it.

11:14 🕇		.ul ? 🗗
<	App Block	
Remarks	Test	
IP Address	Group	
All Address	Custom	
Blocked Ap	<b>plication</b> V_Mobile, TikTok-APP, Tempo, Ca	<b>&gt;</b>
Block Perio	d	
Weekday	Weekend	
	Save	

# 4.13 WAN Configuration

### **Application Scenario**

You can configure the ISP configuration.

### Procedure

11:14 🕫		<b>!</b> ? ⊮		
<	WAN Config			
Single ISP Link: WAN				
WAN				
Account	DHCP	Static IP		
IP	172.26.6.162			
Subnet Mask	255.255.252.0			
Gateway	172.26.4.1			
DNS Server	192.168.58.94 19	92.168.58.110		
802.1Q Tag				
O Dual ISP Li	nks: WAN and WAN1	i i		
	Save			

WAN Link mode: Select Single ISP link or Dual ISP links.

WAN Type: Select the WAN type: PPPoE, DHCP, and Static IP.

**IP:** Display the IP address of WAN.

Subnet Mask: Display the subnet mask of WAN.

**DNS Server:** Display the current DNS server.

802.1Q Tag: If the ISP need to configure the 802.1Q tag, enter the VLAN ID here.

# 4.14 Smart Flow Control

#### **Application Scenario**

Flow control will adjust the bandwidth according to the number of users to ensure equal bandwidth allocation.

#### Procedure

Enter the uplink/downlink bandwidth of WAN port and click Save.

11:14 🕫		ul 🗢 🕪	
<	Smart Flow Control		
Flow control will adjust the bandwidth according to the number of users to ensure equal bandwidth allocation. Please enter the uplink/downlink bandwidth of WAN port and tap Save. Downlink Bandwidth: Generally configured as 10/20/50/100/200M. Uplink Bandwidth: Generally configured as 1/8 of downlink bandwidth. WAN Port			
Downlink	100	Mbps	
Uplink	100	Mbps	
	Save		

# 4.15 Alarm On/Off

#### Application Scenario

By turning on the alarm, you will receive an alarm notice when the camera connected with the switch drops offline.

#### Procedure


### 4.16 DDNS

### **Application Scenario**

With the DDNS feature, you can access the device under the gateway with URL.

### Procedure

Totally support 3 types DDNS: NO-IP, DynDNS and Ruijie DDNS.

11:16 🕫		.ul 🍣 🚱
<	DDNS	
No-IP		>
DynDNS		>
Ruijie DDNS		>



### 4.17 Radio Settings

Configure the country-code and channel width.

If the interference is severe, choose a lower channel width to avoid network stalling. The router supports the 20 MHz and 40 MHz channel width. The Wi-Fi network speed is more stable when the channel width is smaller, and a larger channel width makes the device more prone to interference. After changing the channel width, click **Save** to make the configuration take effect immediately.

### A Caution

After the change, the Wi-Fi network will restart, and clients need to reconnect to the W-Fi network. Therefore, exercise caution when performing this operation.

11:17 <del>/</del>	l ? 🗗
< Radio Settings	
Country/Region	China >
RF1(2.4G) Channel Width	Auto >
RF2(5G) Channel Width Only take effect on the device that supports 5G.	Auto >
United Arab Emirates	
Afghanistan	
Anguilla	
Albania	
Armenia	
Netherlands Antilles	
Argentina	
Cancel	OK

### 4.18 Alarm

You can check the device alarm and partnership change in the Message Center.



11:29 🕫	.ul 🕈 🕪
< Alarm (	Last 30 Days)
Type: AP810-L Alarm: Device offline Suggestion: Please pe	alarm erform offline diagnosis
Fix	>
Delete	>
HomeRouter	2022-04-02 16:20
Device: slave2-repeat Type: EW300-PRO Alarm: Device offline Suggestion: Please pe	er(G1QPCJM000077) alarm erform offline diagnosis
Fix	>
Delete	>
100sub	2022-04-01 11:13
Device: A720(G1MQ3 Type: AP720-L Alarm: Device offline Suggestion: Please po	U600181A) alarm erform offline diagnosis
Fix	>
Delete	>



### 5.1 CCTV

### **Application Scenario**

For CCTV (Closed Circuit Television) scenario, the switch will automatically detect and prevent loops. When any loop occurs on the switch, you will receive an alarm.

#### Procedure

Step 1: enable the NVR

11:28		'II 🕹 📄
<	EG3250	QG
Diffice Ba	Isic CCTV 1 services enabled	Smart Flow Cont Disabled
Loop Preve	ention NVR Login Disabled	
Enabled on <b>10</b>	<b>00+</b> Reyee projects.	Enable
	NVR B::::	
After you ad monitor the through tur Feature	dd and log in to the NVR, y camera status, and acce nel.	you can ss NVRs
Login by or	e-click Monitor camera s	status
How to ena	ble	
Config Step     S       1     Enter NVR IP, username and password       2     Log in to NVR		
3 Monito	r camera status	
Tool Kit	~	

Step 2: Enter VNR IP, username and password, and click "Save", and then you can monitor the camera status

11:29		''' & 💼
<	Add NVR	
Alias *	Test	
Internal IP *		
192.168.110.	7	
Username *	Trest	
Password *	Lgfyhvff	
Vendor *		Hikvision >
	Save	

Step 3: Enable loop prevention on all switches.



### 5.2 Smart Flow Control

### **Application Scenario**

Flow control will automatically adjust the bandwidth according to the number of users to ensure equal bandwidth allocation.

### Procedure

Step 1 Click the Enable to enable Smart Flow Control.



Step 2 Configure uplink/downlink bandwidth of WAN port.



### 5.3 Guest WiFi

### Application Scenario

You can create a Guest WiFi for visitors. The clients connected with this Wi-Fi can access the internet only but cannot access the internal network.

### Procedure

Step 1 Click Enable to configure the Guest Wi-Fi.



Step 2 Configure the SSID

11:21 🕫	an 5	<b>14</b> )
<	Add	
WLAN AC	Cess Subnet Param Config Deliver	y
Name/SSID	Guest	
Encryption		D
Password		***
Encryption M	ode	>
	Advanced Settings 🗸	
Band 2.4G The 2.4 GHz ba better at penetr slower speeds. 5G The 5 GHz ban data at faster s	and provides a larger coverage area and is rating solid objects, but it transmits data a d provides less coverage but transmits peeds.	
	Next	

Step 3 Configure the VLAN ID and Speed limit.

11:22 🕇	.ul ≎ ⊮
<	Add
WLAN AC	cess Subnet Param Config Delivery
Name	Guest_Wi-Fi
VLAN ID	231
	Advanced Config 🗡
Default Gate	way/Subnet Mask 192.168.177.1/24 >
DHCP Servic When enabled, automatically g	e the connected clients can tet the IP.
Dynamic(254	↓) 192.168.177.1~192.168.177.254 >
Speed Limit The maximum maximum uplo	download speed ≤ 1.3MB/s and the ad speed ≤ 0.1MB/s.
Downlink Bar	ndwidth (Mbps):
10	
Uplink Bandv	vidth (Mbps):
1	
	Next

Step 4 Check whether the configuration is right.



Step 5 Deliver the configuration to AP.



### 5.4 IP MGMT

### **Application Scenario**

Select the IP range to focus on and manage, then a visual view of the IP+ terminal will be automatically generated with a global perspective for efficient management and maintenance.

### Procedure

Step 1 Click Enable to start the IP management.



Step 2 Select the VLAN and IP range for the device.



### 5.5 Intranet Access

### **Application Scenario**

Add a remote management tunnel to access the NVR and other vendors' devices in the intranet.

### Procedure

Step 1 Click Enable to configure the tunnel for intranet access.

11:25 🕫			ııl ≎ ⊮)
<	Reyee	ReyeeNetwork_01	
)ffice	Guest Wi-Fi Enabled	IP MGMT Disabled	Intranet Access
nabled c	n <b>300+</b> Reyee pi	rojects.	Enable
6		0	6
~	TE		
Add a r	emote manage		o access the
Add a r NVR ar	remote manage and other vendor	ment tunnel t s' devices in	o access the the intranet.
Add a r NVR ar Feature	remote manage ad other vendor	ment tunnel t	o access the the intranet.
Add a r NVR ar Feature	remote manage ad other vendor ve remote operation	ment tunnel t s' devices in on and mainter	o access the the intranet.
Add a r NVR ar Feature Improv	remote manage nd other vendor re remote operation rt configuring por	ment tunnel t s' devices in on and mainter	o access the the intranet.
Add a r NVR ar Feature Improv	remote manage nd other vendor e ve remote operation rt configuring pol	ment tunnel t s' devices in on and mainten	o access the the intranet.
Add a r NVR ar Feature Improv	remote manage nd other vendor ve remote operation rt configuring por enable	ment tunnel t s' devices in on and mainten	o access the the intranet.
Add a r NVR ar Feature Suppo How to Config	remote manage and other vendor everemote operation rt configuring poor enable Step	ment tunnel t s' devices in on and mainten	o access the the intranet.
Add a r NVR ar Feature Improv Suppo How to Config	remote manage and other vendor we remote operation art configuring pool enable Step onfigure the tun	ment tunnel t s' devices in on and mainten rt nel for intranc	o access the the intranet.
Add a r NVR ar Feature Improv Suppo How to Config	remote manage and other vendor everemote operation ret configuring por enable Step onfigure the turned	ment tunnel t s' devices in on and mainten rt nel for intranc	o access the the intranet. nance
Add a r NVR ar Feature Improv Suppo How to Config 1 Co 2 En	remote manage and other vendor we remote operation enable step onfigure the tunnel	ment tunnel t s' devices in on and mainten nt nel for intrane	o access the the intranet.
Add a r NVR ar Feature Suppo How to Config 1 Co	remote manage and other vendor everemote operation of configuring pool enable Step ponfigure the tunnel	ment tunnel t s' devices in on and mainten nt nel for intranc	o access the the intranet.

Step 2 Enter the device's IP and port to create the tunnel.

11:25 🔊		.ul ? 🕅
<	Add	
Alias		
Type	R E Other Vendor	
Internal IP		
Port	80	
	HTTP: 80, HTTPS: 443	
	Save	

### 5.6 Scenario

### **Application Scenario**

Select the scenario of the network to improve your user experience.

### Procedure

Please select a scenario according to your requirements.



## 6 Product

### 6.1 Gateway

Display all gateway models and details.

10:31 <b>-7</b>	
Q Product name or function Search	
Gateway Switch Wireless Customize	
General Concurrent Client	
Cloud Managed Router   5 GE(2 WAN max)   100 Concurrent users   500Mbps. More ~	
Cloud Managed Router   5 GE(2 WAN max)   100 Concurrent users   600Mbps. More v	
Cloud Managed Router   5 GE(2 WAN max)   PoE/POE+   54W   100 Concu More ~	
Cloud Managed Gataway   10 GE(4 WAN 200 Concurrent users   1800Mbps.	
Product BOM Project Discover My	

You can filter the needed devices according to different conditions.



### 6.2 Switch

Display all switch models and details.

10:21 <i>-</i> 7			ul 🍣 🚯
Q Proc			Search
Gateway	Switch v	/ireless Cu	ustomize
General	Copper Port 🖨	Max Clien	t≑ Filter 🕌
Core Switch	PoE Switch	Access Swit	ch
•	RG-NBS320 L2 Managed 100 I 4 *10G SFP+ SI	0-48GT4X 3 Switch   48 G ots   1U   Steel	S iigabit RJ45 Ports Cas More ↓ +
-	<b>RG-S2952G</b> 48 10/100/1000 Combo)   256Gb	-E V3 BASE-T and pops   132Mpps	4 GE SFP (Non- I Li More ↓
9	RG-NBS320	0-24SFP/8	GT4XS
( month of one is	L2 Managed 10 Gigabit RJ45 Co	0G Switch   2 mbo Ports   4	4 SFP Slots I 8 100 Mo
9	RG-NBS310	0-24GT4S	FP
Product	BOM Pr	oject Dis	cover My

You can filter the devices you need according to different conditions

10:21 🕇	ul S 🚺
Q	Product Level
Gateway	Enterprise Reyee
Ganaral	Copper Port
General	<4 4-8 9-16
	17-24 >24
Core Switch	Max Client
	<300 300-500 501-1000
9	1001-2000 2001-5000 5000-100
	>10000
	L2+ / L3 Management
	Support
	Qty of SFP Ports
	<4 4-8 9-16
	17-24 >24
	Cloud Management
	Support
G	Reset OK
	É : % .
Product	BOM Project Discover My

### 6.3 Wireless

Display all AP models and details.



You can filter the needed devices according to different conditions



### 6.4 Customize

### **Application Scenario**

Add the products that need to be customized.

#### Procedure

Step 1 Click Customize to add the product.

Q Product name or function	
	Search
Gateway Switch Wireless Customize	9
General	
Add Product	
No Data         Example of the ONLY Vendor offering         ENTERPRISE Cloud for SME at Lifetime FREE	
Product BOM Project Discover	My

Step 2 Enter the information of product.

10:22 🕫		.ıl
<		
*Model	TU	
*Туре	Camera	
*Description	4MP	
Vendor	TQ	
Tag	ΤQ	
	Add Product	

Step 3 Display the products on the list.



# 7 вом

You can try AI BOM and Manual BOM.



### 7.1 AI BOM

### **Application Scenario**

Use AI BOM when you know the project requirements but are not clear about product models and quantities.

### Procedure

Step 1 Enter the BOM name and select the scenario.

10:35 <b>-</b>	? 💋
< Add BOM	
び BOM Name	
Test1	
⊕ <sup>*</sup> Scenario	
Universal Villa/Home Office Hote	el
Retail/Shop School Dormitory/Tenant	
Factory/Warehouse Restaurant	
<ul> <li>Wired ⊕ CCTV ⊕ WLAN</li> </ul>	
ок	

 $\label{eq:step 2} \textbf{Step 2} \text{ Add the network scale, including Wired, CCTV and WLAN.}$ 



Step 3 Create the BOM.



Step 4 Click Use it to generate the BOM.

10:37 <b>-</b>		ы ? <b>М</b>
<	Add BOM	
ビ BOM Name		
Test1		
🗳 Scenario		
Standard	Premium E	Economic
Туре	Name	Qty
Gateway	RG-EG105G	1
PoE Switch	RG-ES218GC-P	1
Access Sw	RG-NBS3100-24GT4SF	-P 1
Wall	RG-RAP1200(F)	1
Ceiling	RG-RAP2200(E)	1
Outdoor	RG-EAP602	t
Select Product	s Manually U	se It
Single Room		
	Save	

### Step 5 Check the BOM details.

Display the scenario and devices.



Display the features for the BOM.


Display the devices' details.





Display the topology and the BOM also supports export with Excel.

10:39 🕫		.ıl <b>? №</b>
<	Preview	
Standard	Premium	Economic
Topology		
AP KOLAPI(2007)	Servey Sciences Servey Sciences Servey Sciences Servey Sciences Servey Sciences Servey Sciences	Luna Rom Bolinesisionisciente Astronomical A
Contact		
Name:	Phone:	
Company:		
Edit	Ехро	ort to Excel

# 7.2 Manual BOM

### **Application Scenario**

Use Manual BOM to select and add specified products. The BOM can be done in 1 minute.

### Procedure

Step 1 Select and add specified products manually.







Step 2 Enter the BOM Name.



Step 3 Check the BOM details.

Display the scenario and devices.



Displays the features for the BOM.



Displays the devices' details.



10:40 <b>-</b>		I ? 🕅
<	Product	
Standard	Premium Econ	omic
VVIreless		
• Wall		
angle there	RG-RAP1200(P)	
	AC1300 Dual Band gigabit wall plate AP, 4 front LAN ports, including 1 standard 802.3af Pol port, built-in antennas, 1 gigabit uplink port, dual-band 2.4GHz/5GHz, 802.11a/b/g/n/ac Wave1/Wave2, up to 1267Mbps access rate per AP; support AP/ routing mode, Layer 3 roaming, Ruijie Cloud app management; Support 802.3af/at PoE (PoE and local power adapters sold separately)	2 E out
Ceiling		X 1
	RG-RAP2200(F)	
	AC1300 Dual Band Ceiling Mou Access Point, 867Mbps at 5GHz 400Mbps at 2.4GHz, 2 10/100ba Ethernet uplink port, Internal Antennas, support 802.11a/b/g/n/ac Wave1/Wave2	nt 🖉 + ase-t
Edit	Export to Excel	

Displays the topology and the BOM also supports export with Excel.



# 7.3 My Product

Displays the customized product list.



# 7.4 Vendor Case

### **Application Scenario**

Add cases of various vendors.

### Procedure

Step 1 Go to Vendor Case list.



Step 2 Preview the details of the BOM.



Step 3 Copy as My BOM.





## 8.1 3 Min How-to

The series of 3 Min How-to videos is used to solve your technical problems within a few minutes.



# 8.2 Toolkit

PoC guides, cookbooks, and battle cards are in the Toolkit.

11:29 🕇			-111	<b>? ⊮</b> }
	Q Sea	arch		
3 Min How-to	Toolkit	Solution	Voice c	of Partner
PoC Guide	Cookb	ook	Battle C	ard
Q Search				
ø	<b>Reyee EG</b> 2021-07-2	PoC Guid	e V1.0.pd ⊘ Share	lf
P	Reyee Clo 2021-07-2	oud PoC Go	uide V1.0 ⊘ Share	
ø	Reyee Sw 2021-07-2	itch PoC G 9 ⊚ 67	uide V1.0	)
Þ	<b>Reyee Wi</b>	reless PoC	Guide V1	.0
<b></b>	Reyee EW	/ PoC Guid	le V1.0	
Product BO	M Proje	ect Disc	over	My

# 8.3 Solution

Five solutions can be presented to your customers anytime and anywhere.

11:29 <del>7</del>			배 주 빠		
	Q Se	arch			
3 Min How-to 7	Foolkit S	olution	Voice of Partner		
CCTV Home	Hotel	Office	Retail & Chain		
Q Search					
	CCTV So	CCTV Solution Poster			
션	2021-07-2	9 🔘 554	⊘ Share		
	CCTV So	lution Leaf	let		
4	2021-07-2	9 @ 288	🗷 Share		
Ruffe IRcycc	Project C	n Phone A	s You Onsite		
How to Setup Wireless Network By Mobile APP in 3 Mins	2021-07-2	9 @ 202	🧭 Share		
Project On Provide At Your Units	Project C	n Phone A	s You Onsite		
	2021-07-2	6 🔘 165			
Product BOM	Proi	ect Dis	cover My		
			1 ( )225 <b>4</b> (		

# 8.4 Voice of Partner

You can get other people's experiences and the latest news on Voice of Partner.



9 My

Display the information of the account and provides some tools to customer.



# 9.1 Ruijie Official Website

Click it to browse the Ruijie official website.



# 9.2 PoE Calculator

### Application Scenario

The PoE calculator will help you to pick the appropriate PoE devices by inputting the PD information.

### Procedure

Step 1 Click Start to input the PD information.

My



**Step 2:** Input the PD devices information, including the Ruijie Devices (select the device's number) and other Devices(select the device's number and rated power).

7:31			••1	l 4G 🔳
<	PoE Calc	ulator	A	bout PoE
Input PD devic	ces Info			
Ruijie Devices	S			
<b>RG-RAP2200</b> 12.95W	)(E)	_	1	+
<b>RG-RAP2200</b> 12.95W	)(F)	_	1	+
<b>RG-RAP1200</b> 8W	(F)	_	1	+
~ More				
Other Devices				
Camera • 12W		_	3	+
Other Device Select Rated	1 d Power	_	0	+
Calculate				

Step 3 The PoE calculator will calculates the recommended power and ports, then display recommended devices.

7:31			<b>11</b> 4G 🗩
<	PoE Ca	lculator	About PoE
Required Po	werW: 82.0	)5W, Required	Port(s): 6
118.00	W		8
Recommended	Power	Recommer	nded Port(s)
*Line loss and mi consideration. Th	inimum mar ne above info	gin have been t ormation is for r	aken into reference only.
Recommende	d Devices	5:	
	Power: 1 RG-S180 (8 FE Pc (1 GE R, (118W P	18W 9-P Irts) (8 POE F 145 PORT) OE)	Ports)
e			
	Power: 120W RG-ES209GC-P 9 GE RJ45 Ports 8 POE+ Ports (120W POE) (undefined)		V POE)
Return for corr	rection	Other Po	DE switches

# 9.3 Gateway Setup

### **Application Scenario**

If there is an EG2100-P with an enterprise AP on you hand, you can set up the EG with Ruijie cloud APP.

### Procedure

Step 1 Power on the EG, set AP to Fit AP mode, and connect the AP with the LAN port of EG.

7:32

<

Power



Next	

Setup ③

**Step 2** Connect to the Wi-Fi: RJ\_XXXXXX. "XXXXXX" indicates the last 6 digits of device SN.



Step 3 Click Setup and refer to this link to finish the EG quick setup.

Link: https://www.ruijienetworks.com/support/video-1713

## 9.4 Update

You can click **Update** to check whether the APP version is latest or not.



## 9.5 Feedback

You can submit the feedback to the APP team if you have any suggestion about the APP.



## 9.6 About

Display the information of APP details, including Release Note, Terms&Conditions and Version.

7:32	,	11 4G 🔳
<	About us	
As a	Ruijie Cloud         An App for network planning and optimization         A nep-tor network planning and network planning and network planning and network planning and n	,
Release	Note	>
Terms &	Conditions	>
Version:	5.6.0	

# 9.7 Account Settings

Display the information of account, you can change the Language, Password and Time Zone settings.

7:32	•11 4G 🔲
<	Account
User Profile	>
Cloud	Asia Hosting
Country	Malaysia
Language	English >
Password	>
Time Zone Asia/Hong_Kong(C	SMT+08:00)
Logout	>

Cloud: Display which cloud the account belongs to.
Country: Display the country of the account registered.
Language: Click it and Select the APP language.
Password: Click it and set the password.
Time Zone: Click it and Select the Time Zone.
Logout: Click it to logout the account.

## 9.8 Submit Syslog

### Application Scenario

You can submit the syslog if the APP cannot run normally.

#### Procedure

Step 1 Click Submit Syslog and Send to create the log message.



Step 2 Copy the message to share the syslog.

My

