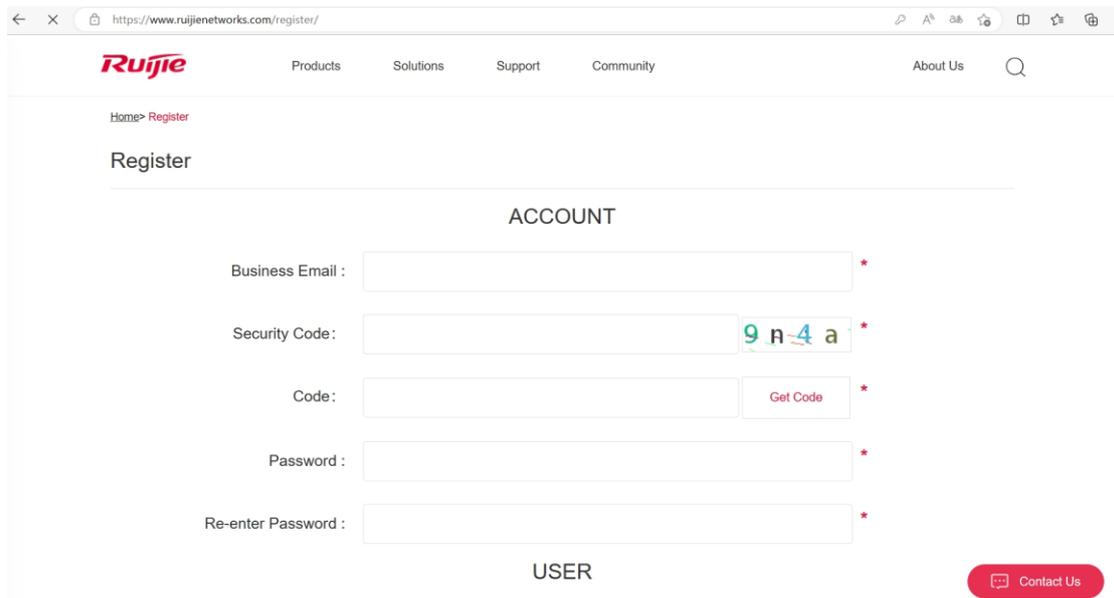
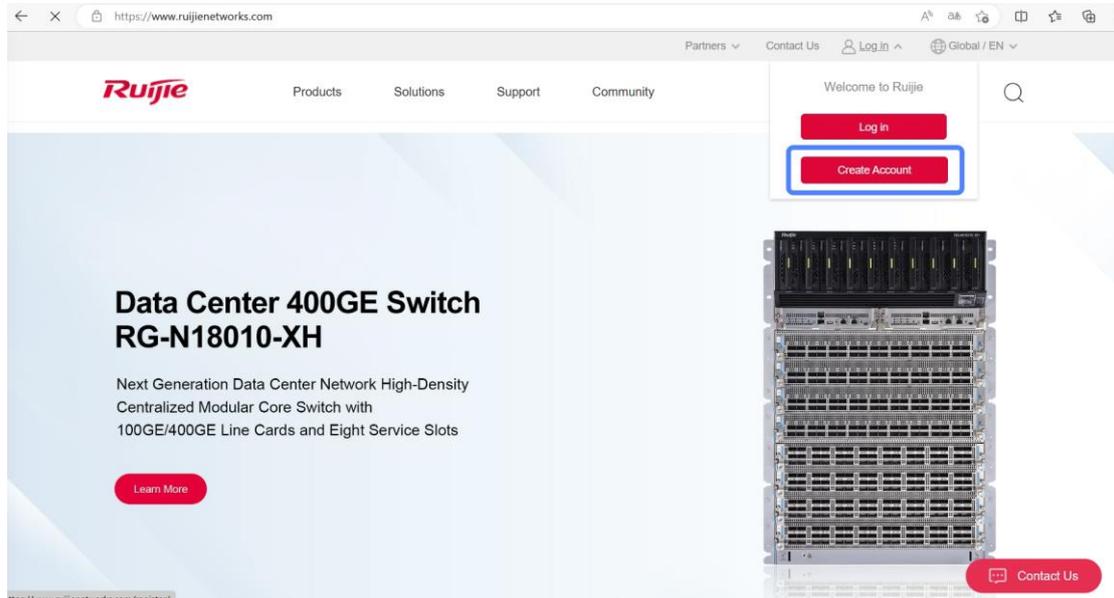


## Operation Guidance:

1. Enter Ruijienetworks official website: [Ruijie Networks | Network Devices and Solutions Provider](https://www.ruijienetworks.com)
2. Create Ruijienetworks account



← ↻ https://www.ruijienetworks.com/register/ 🔍 🏠 🌐 🌍 🔒 🔑

**Ruijie** Products Solutions Support Community About Us 🔍

**USER**

First Name :  \*

Last Name :  \*

Country : --Select-- \*

Company/Organization :  \*

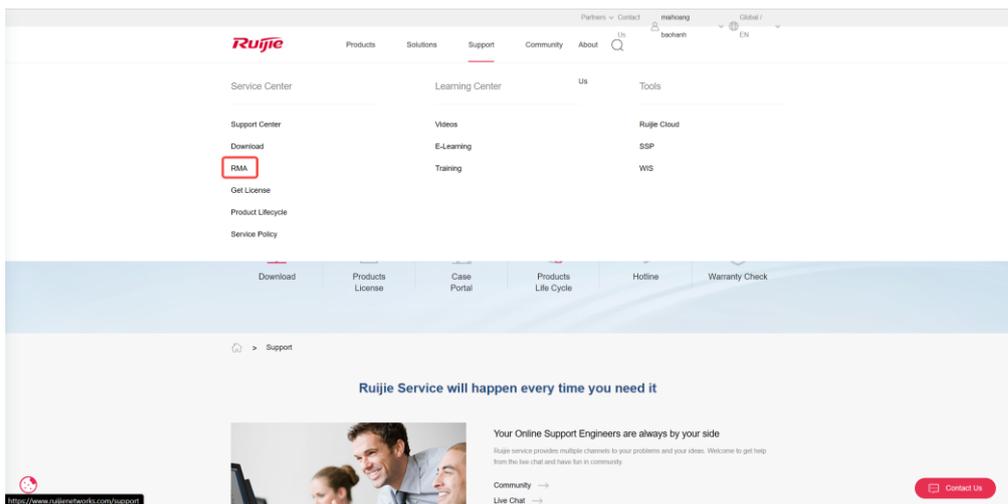
Phone Number :  \*

I have understood and agreed to accept the [Privacy Policy](#) and [Website User Agreement](#) of Ruijie Networks.

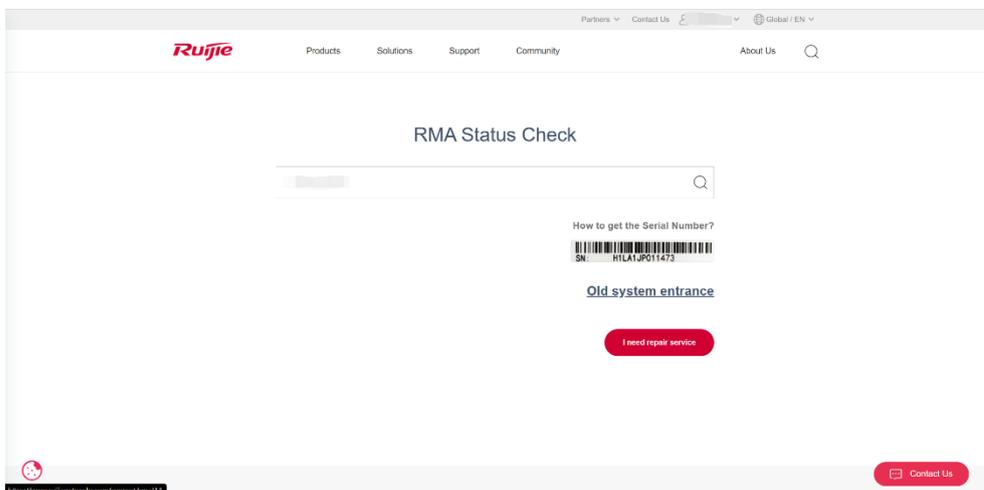
[Submit](#) [Contact Us](#)

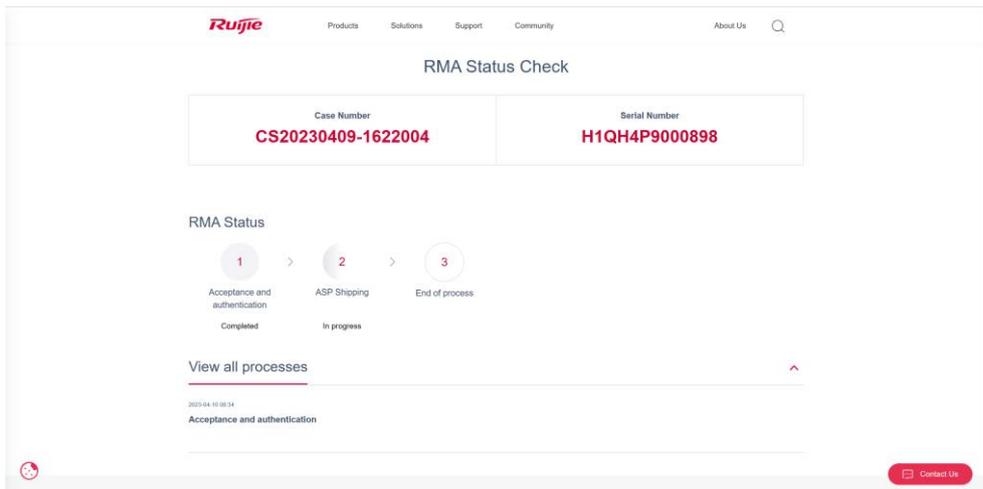
### 3. Create RMA application or Check RMA status

1) Enter the interface

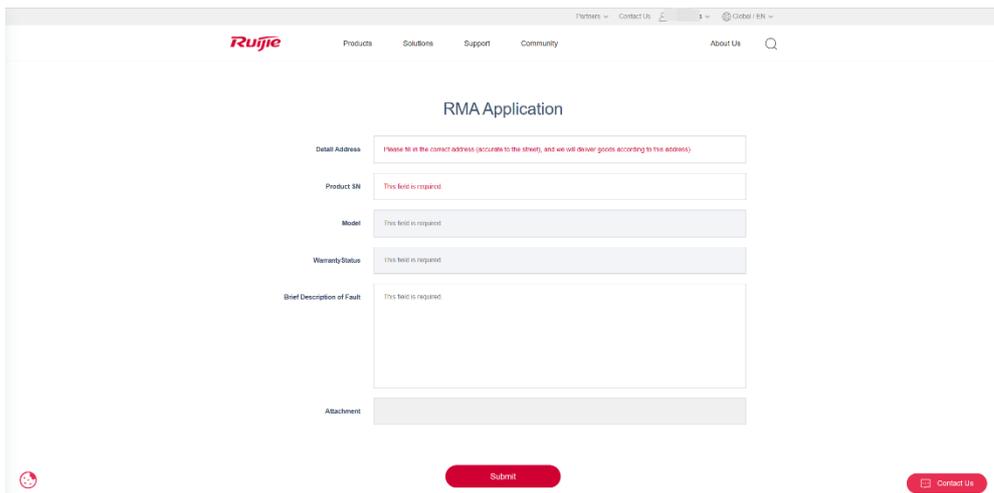


2) Input SN or case ID, check the RMA status directly, or you can click “I need repair service”, then will turn to page for create a new RMA





3) Create RMA application: only need to input the faulty part SN and details address used for receive the replacement part;



4) The case ID number will send to your mailbox

### RMA application



### Submitted Successfully

Your repair order number: 1561561231, please save it or check it later in your email.

We will review your application within 3 working days, and notify you of the progress by email. Please check your email address.

Close

Attachment

Submit

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- Become A Partner
- Project Registration

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STAY IN TOUCH

Enter Address

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